

Zoom in and out using the spyglass icon

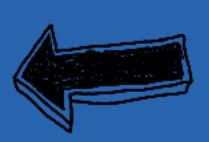


Navigate through the pages using the arrows above



Quality and Safety Strategy External Partners Workshop

Pack



Use annotation tools from the panel on the left such as "sticky note"





Insight

missing element sustaining and reviewing quality and safety - make this clearer in "IMPROVEMENT PILLAR"



Our Priorities:

Improving understanding of quality and safety

Process efficiency / resource impact

Cross system (place) insight

Triangulation of insight sources with clinician lived experience

Prioritising learning opportunities from the information we have

Our partners priorities:

Monthly outreach programme. Monthly topical surveys. Monthly Bridge Forum for sharing/gathering updates on health and care. Full programme of visits to Care Home settings and GP practices and PLACE visits at WUTH

Opportunities for collaboration:

how will we know what we have achieved?

what is WUTH's role in the locality in leading quality and safety?

Sharing learning form incidents eg from care homes A clear map of where all the quality committees link

clinician insight from different areas of the system opportunity to identify expectations of the system - maybe education around what the different areas offer?



Involvement



Our Priorities:

Patient Safety Partners / involvement of patients, carers and families

Engagement of full workforce in Patient Safety / system-based learning (PS Syllabus)

Engagement in Quality and Safety within ICS structures

Driving Just and Learning Culture

Reducing "change fatigue" and promoting psychological safety

Our partners priorities:

Involving people in difficult decisions regarding their discharge and support arrangements

Young Carers Group.
Group work with
Mencap, WMO and
Wirral Change.
Maternity Voices, MH
Transformation,
groups who support
people with sensory
impairment and the
general public
engagement through
our outreach work.

Opportunities for collaboration:

keeping those already signed up to patient safety partners linked in so we dont lose their enthusiasm

fatigue is system wide

change

wellbeing of patients to be made more clear under quality? Moving focus away from just safety

focusing on discharge planning discharge packs/information missed opportunity



Improvement



Our Priorities:

Improve visibility of outcome measures (clinical pathways)

Improved insight of clinical audit

Visibility/celebration of success

Focus on key areas allowing resources to be targeted

Safe staffing levels

Culture of proactive approaches to quality & safety

Assurance

Our partners priorities:

Opportunities for collaboration:

language and translation services needs more collaboration across the system

Formal process for shared learning across the system

missing element sustaining and reviewing quality and safety - make this clearer in "IMPROVEMENT PILLAR"

targeting and reducing health inequalities across the system

clear outcomes for targeted work.