

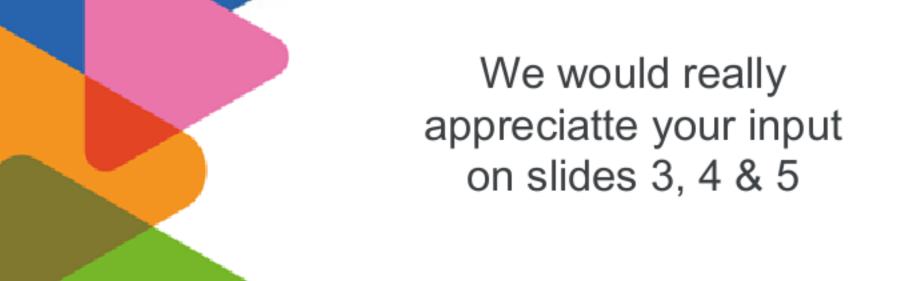


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Quality and Safety Strategy Bridge Forum Workshop Pack

Use annotation tools such as "sticky note" from the panel on the left







QUALITY & SAFETY STRATEGY 3 Pillars



Improving understanding of quality and safety, and how they are defined, measured and assured by drawing intelligence from multiple sources



Equipping patients, staff and partners with the skills and opportunities to improve quality and safety throughout the whole system



Designing and supporting programmes that deliver effective and sustainable change for quality and safety in the most important areas





Our Priorities:

Improving understanding of quality and safety

Process efficiency / resource impact

Cross system (place) insight

Triangulation of insight sources with clinician lived experience

Prioritising learning opportunities from the information we have

Our partners priorities:

Opportunities for collaboration:



Involvement



Our Priorities:

Patient Safety Partners / involvement of patients, carers and families

Engagement of full workforce in Patient Safety / system-based learning (PS Syllabus)

Engagement in Quality and Safety within ICS structures

Driving Just and Learning Culture

Reducing "change fatigue" and promoting psychological safety

Our partners priorities:

Opportunities for collaboration:



Improvement



Our Priorities:

Improve visibility of outcome measures (clinical pathways)

Improved insight of clinical audit

Visibility/celebration of success

Focus on key areas allowing resources to be targeted

Safe staffing levels

Culture of proactive approaches to quality & safety

Assurance

Our partners priorities:

Opportunities for collaboration:

staffing levels ensuring there is safe staffing across Wirral - how can we work together to address this?