

Members' Newsletter

Edition 2 – September 2023

Message from Sheila Hillhouse, Lead Public Governor



Welcome to your second Members' Newsletter, a new publication designed for our membership. I hope you found the first edition in May beneficial.

Governors held their last meeting on 31st July at Clatterbridge. It was a great opportunity to directly see the capital investment on the site. The new Cheshire and Merseyside Surgical Centre and Clatterbridge Diagnostics Centre will allow more patients to be treated.

At the meeting, we received updates from Directors on the performance of the Trust. We continue to be pleased to see progress being made and good partnership working with Wirral System partners.

If you have any questions about the operation of the Council of Governors or if you have any questions, get in touch via wuth.trust-secretary@nhs.net.

Sheila

Elections to the Council of Governors

We would like to thank Members that took the time to vote in the recent election, and give a warm welcome new Governors representing the following constituencies:

- John Brace, Bidston and Claughton (Public)
- Keith Johns, Neston and Burton (Public)
- Neil Wright, Bromborough and Eastham (Public)
- Julie McManus, Local Authority
- Gary Bennett, Local Authority

We also welcome back re-elected Governors:

- Phillipa Boston, Other Trust Staff (Staff)
- Sheila Hillhouse, New Brighton and Wallasey (Public)
- Robert Thompson, Heswall, Pensby and Thingwall (Public)

We would also like to thank Steve Evans whose term expired in September. Steve had represented Bromborough and Eastham.

You can find further information about your constituency's Governor on our website, [Meet our Governors | Wirral University Hospital NHS Foundation Trust \(wuth.nhs.uk\)](https://www.wuth.nhs.uk). New Governor biographies will be added shortly.

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News from around the Trust

The Care Quality Commission (CQC) inspection of our Maternity Services in April rated the services as 'Good' for safe care and 'Good' for well-led services, with areas of outstanding practice in the Trust's joint work with Wirral Maternity and Neonatal Voices Partnership.

CQC previously rated Maternity Services as 'Good' overall. This latest inspection demonstrates the hard work and commitment of staff in maintaining the rating and achieving further improvements in safety.



Finally, when visiting The Retreat Restaurant, they commented on the improvement in the space and the wellbeing provision for our staff.



On 9th August the Wirral Council CEO and Wirral Council Leader visited Arrowe Park to see progress on the new Urgent Emergency Care Upgrade Programme (UECUP) site.

Whilst at the hospital they visited the Operational Centre for Patient Flow and heard about the improvements in partnership working, to reduce the number of patients with no criteria to reside.

Charity

The Charity Team have lots of community events going on. If you would like any information or would like to get involved, please contact the Charity Team by email wuth.charity@nhs.net.

Patient Experience

September and October will focus on our Care Promise of the Patient Experience Strategy, "Designing my care with me and for me." To get involved, stay connected and find out more email wuth.corporatenursing@nhs.net.

UECUP Newsletter

Work continues to progress on the development of the new urgent and emergency care facility at Arrowe Park. Link [here](#) to view the September edition of the UECUP Newsletter.