

Hearing aid tips

Problem	Possible Cause	Possible solution
Hearing Aid sound is weak	Weak or dead battery	Replace with new battery
	Ear mould blocked	Clean ear mould
	Volume too low	Turn up volume control
Hearing Aid whistles	Incorrect fitting in the ear	Try inserting the ear mould until it fits securely
	Blocked with ear wax or excessive wax in ears	Clean ear mould or contact your NHS audiologist
	Crack in ear mould tubing	See your NHS audiologist
Distorted or intermittent sound	Volume control is too high	Lower volume control
	Weak battery	Replace battery
Buzzing or whistling sound	Battery compartment not completely closed	Gently close compartment
	Weak battery	Replace battery
Hearing Aid does not work	Hearing Aid not turned on	Turn on Hearing Aid
	Dead battery	Replace with new battery
	Battery compartment not completely closed	Gently close compartment door completely
	Battery polarity reversed	Make sure battery is inserted the correct way around